Human Oversight Policy

SolaraCloud AI LLC — SolaraIMPACT Platform

Version 1.0 | March 2026

SECTION 1: PURPOSE AND SCOPE

This Human Oversight Policy establishes the principles, responsibilities, and procedures by which SolaraCloud AI LLC ensures meaningful human oversight of AI-generated outputs produced by the SolaraIMPACT platform. It reflects SolaraCloud AI LLC's commitment to responsible AI use and supports compliance with the EU AI Act's human oversight principles.

This policy applies to:

- All AI-generated outputs produced by SolaraIMPACT modules
- All SolaraIMPACT users (clients and their team members)
- SolaraCloud AI LLC staff involved in platform development and customer support

SECTION 2: HUMAN OVERSIGHT PRINCIPLES

SolaraIMPACT is designed and operated on the following principles:

2.1 Advisory-Only Outputs

All outputs generated by SolaraIMPACT are advisory in nature. No output constitutes a final decision, recommendation, or action. Every output requires human review, professional judgment, and approval before external use.

2.2 User-Initiated Processing

All AI content generation requires explicit initiation by a human user. The platform does not autonomously generate or publish content. No automated workflows operate without initial human authorization.

2.3 No Automated Consequential Decisions

SolaraIMPACT does not make automated decisions that have legal effect, materially affect individuals, or determine access to services. All strategic, creative, and analytical outputs are tools for human decision-makers, not replacements for them.

2.4 Transparency of AI Involvement

The AI nature of all outputs is clearly disclosed to users at the point of generation. Users are informed which AI models produced each output and when.

SECTION 3: PLATFORM DESIGN FOR HUMAN OVERSIGHT

3.1 Review Before Use

The SolaraIMPACT interface is designed with a review-before-use workflow:

- All outputs are presented for review in the platform before any export or external use
- Users can edit, refine, regenerate, or discard any AI-generated output
- Refinement and follow-up prompts require additional human input

3.2 Immutable Output Records

Original AI-generated outputs are preserved as immutable records. If a user requests refinements, the original output is retained alongside revised versions, providing a complete audit trail.

3.3 No Autonomous External Actions

SolaraIMPACT does not take external actions on behalf of users (e.g., posting content, sending emails, submitting proposals) without explicit human authorization. The platform generates content for human review; humans execute any external actions.

3.4 Module-Level Human Input Requirements

Every SolaraIMPACT module requires substantive human input (briefs, objectives, context) before AI processing begins. The quality of AI outputs is directly dependent on the quality of human-provided inputs, reinforcing the human-in-the-loop nature of the platform.

SECTION 4: USER RESPONSIBILITIES FOR OVERSIGHT

Users of SolaraIMPACT are responsible for:

4.1 Content Review

Reviewing all AI-generated outputs before external use, including but not limited to: factual accuracy, compliance with applicable laws and regulations, alignment with brand guidelines and client instructions, and professional appropriateness.

4.2 Professional Judgment

Applying professional expertise and judgment to AI-generated content. SolaraIMPACT is a professional tool; its outputs are starting points for professional work, not finished deliverables requiring no review.

4.3 Legal and Regulatory Compliance

Ensuring that AI-generated content used externally complies with all applicable advertising standards, marketing regulations, data protection laws, and professional codes of conduct in the user's jurisdiction.

4.4 Disclosure to End Clients

Where AI-generated content is provided to end clients, users should consider whether disclosure of AI involvement is appropriate under their professional obligations, client agreements, or applicable regulations (including Article 50 of the EU AI Act where applicable).

SECTION 5: SOLARACLOUD AI LLC OVERSIGHT RESPONSIBILITIES

5.1 Platform Monitoring

SolaraCloud AI LLC monitors platform outputs at an aggregate level to identify patterns of problematic outputs, user complaints, and system performance issues. This monitoring informs continuous improvement of prompts, module configurations, and safety guardrails.

5.2 Content Safety Guardrails

SolaraCloud AI LLC maintains domain-specific guardrails to keep AI outputs focused on legitimate marketing and business use cases. All LLM provider content safety systems remain active.

5.3 User Feedback Mechanisms

SolaraCloud AI LLC provides mechanisms for users to flag problematic outputs, including direct communication with the customer success team and email to contact@solaracloud.ai.

5.4 Ongoing Review

SolaraCloud AI LLC reviews human oversight mechanisms as part of its annual EU AI Act compliance review and following any significant platform changes.

SECTION 6: AI LITERACY AND STAFF TRAINING (Article 4, EU AI Act)

SolaraCloud AI LLC ensures that staff involved in developing, deploying, and supporting SolaraIMPACT have sufficient AI literacy to understand:

- How the AI systems in SolaraIMPACT work at a functional level
- The limitations and potential failure modes of generative AI
- SolaraIMPACT's human oversight requirements
- The EU AI Act's requirements applicable to SolaraIMPACT

Annual AI literacy briefing is conducted for all relevant staff. Records of participation are maintained by the CEO.

SECTION 7: POLICY REVIEW

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